



How NEC Specialty Cut Quoting Time by 75% with Expert Insured

Real-world results from streamlining submission intake and rating workflows with Expert Insured

The Problem

NEC Specialty was juggling multiple systems just to quote a single submission. Emails had to be manually reviewed, documents downloaded, rating spreadsheets opened separately, and key details rekeyed into different systems. It was error-prone, slow, and exhausting – making it hard to keep up with broker demands and get quotes out quickly.

The Solution

NEC Specialty adopted Expert Insured to centralize and accelerate the entire submission process.

- ✓ Submissions are automatically ingested from shared inboxes and assigned to underwriters
- Excel rating models are fully integrated into the workflow, so quotes can be generated without leaving the system
- Underwriters work from a single interface to review, rate, and respond no more switching tools or chasing files
- Key data is extracted from documents automatically, pre-filling rating inputs and quote templates

The Impact

- Quoting time reduced by 75%
- All rating, documentation, and tasking handled in one system
- ✓ Submissions are processed faster, with fewer errors
- ✓ Underwriters now spend their time quoting not toggling between tools



It used to take a day to quote some of these risks. Now it's one screen, one workflow, and we're done. — **NEC Specialty Head of Operations**





